

**„Le Giare“, Italy**  
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We had an Erasmus+ traineeship in Itala, Italy. We flew to Sicily with a transfer in Austria. After two hours of driving, we arrived in the city of Messina. There we were met by the supervisor of the place where we worked. She showed us our apartments, where we lived throughout our practice. They were big and comfortable. Later we went to the hotel-restaurant "Le Giare" where our practice took place. On the first day, we got to know the team of „Le Giare” Everyone was very friendly and glad to see us.

„Le Giare“ is a small and cosy family hotel and restaurant in Sicily (South of Italy). It belongs to an old Crisafulli family. There are only nine rooms in the hotel, but each of them is unique, and is furnished with antique and authentic furniture that used to belong to the ancestors of the family. The view from „Le Giare” terrace is amazing. There are stunning mountains. „Le Giare“ is 2.5 km from the Ionian sea.



The restaurant of Sicilian food and pizzeria. „Le Giare“ is a place where to taste and to live Sicilian way. The main guests are obviously Italians, but also a lot of tourists come from USA, Germany, Holland, Norway, Lithuania, France. From the beginning, we faced with problems due to the language barrier. As it turned out in Sicily, most people do not speak English, mainly their own language.

During the practise we were analysing the client service tools applied by the organization, the organizational management structure of the institution, analysing and summarizing statistical data of the organization. We were serving clients and improving communication skills with employees, partners and clients.



To summarize, thanks to Erasmus+, we had a great opportunity to get acquainted with the work of a foreign company. It was one of the best life experiences that made us become more independent and financially responsible. It's incredible how much you learn in this rather short period of time.

